

## **Riverside County Emergency Medical Services Agency**

Discipline and Enforcement Complaint & Investigation Reporting Form

| INFORMATION ABOUT THE PERSON COMPLETING THIS FORM:   |                                   |             |   |  |                                |            |  |
|--|-----------------------------------|-------------|---|--|--------------------------------|------------|--|
|  | 1                                 |             |   |  |                                |            |  |
| Name:  |                                   |             |   |  |                                |            |  |
| Address:   |                                   |             |   |  |                                | _          |  |
| Street   |                                   |             |   | City                                   | State                          | Zip        |  |
| Email:   |                                   |             |   | Phone:                                 |                                |            |  |
| SERVICE PROVIDER YOU ARE FILING A COMPLAINT / INVESTIGATION REQUEST AGAINST:                     |                                   |             |   |  |                                |            |  |
| Name:  |                                   |             |   |  |                                |            |  |
| If an individual, First and Last name. If a service provider agency, Service Provider Name       |                                   |             |   |  |                                |            |  |
| Address:   |                                   |             |   |  |                                |            |  |
|  | Street                            |             |   | City                                   | State                          | Zip        |  |
| License #  | ense # This provider is a/an: EMT |             |   | Paramedic                              | ı                              | don't know |  |
| If k   | nown and if an individua          | -           | <u>.</u>                                      |  |                                |            |  |
| WHAT IS THE NATURE OF YOUR COMPLAINT / REASON FOR INVESTIGATION REQUEST?                         |                                   |             |   |  |                                |            |  |
| *Check all that apply  |                                   |             |   |  |                                |            |  |
| Quality of care  |                                   |             |   |  |                                |            |  |
| (i.e., incompetence, gross negligence and/or patient   |                                   |             |   |  |                                |            |  |
| abandonment) Substance abuse Drug diversion  |                                   |             |   |  |                                | diversion  |  |
| Fraud, Other:  (i.e., insurance, time theft,   |                                   |             |   |  |                                |            |  |
| Fraud in the procurement of intentionally providing a fa   |                                   |             | entionally providing a false statement, etc.) | Practicing on an expired<br>credential |                                |            |  |
|  |                                   |             |   |  |                                |            |  |
| Criminal conviction: Sexual abuse, harassment, or  |                                   |             |   |  |                                |            |  |
| Criminal conviction: Sexual abuse, haras misdemeanor or felony                                   |                                   |             | contact                                       | Intention                              | Intentional ePCR falsification |            |  |
| Other problem, not listed:   |                                   |             |   |  |                                |            |  |
| ое. р  |                                   |             |   |  |                                |            |  |
|  |                                   | Residence   | Facility                                      | In public                              |                                | Roadway    |  |
| Where did  | the incident occur?               | Patient     | Employer                                      | Other                                  |                                |            |  |
|  |                                   | Compartment | property                                      |  |                                |            |  |
| When did the incident occur? If multiple occurrences, please provide the date range:             |                                   |             |   |  |                                |            |  |
| Has this individual been remediated / No Yes If YES, provide dates, actions, and outcomes below: |                                   |             |   |  |                                |            |  |
| disciplined for similar incidents before?  |                                   |             |   |  |                                |            |  |
|  |                                   |             |   |  |                                |            |  |



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## Have you made an attempt to contact the EMS provider\* directly regarding this complaint? \*If the subject of this complaint / request for investigation is an individual, the EMS Provider would be their employer agency. No If yes, date: **EMS Provider response:** Yes IF YOU ARE FILING ON BEHALF OF ANOTHER PARTY, PLEASE PROVIDE THEIR INFORMATION BELOW: Name: Address: Street City State Zip **Email:** Phone: YOUR RELATIONSHIP TO THE OTHER PARTY: **Parent** Child Spouse Sibling Other **Friend** Witness Other: relative **COMPLAINT NARRATIVE:** Please give full details of your complaint / report; include facts, details, dates, locations, etc. Additional pages may be attached, if necessary. I certify that all information provided in this complaint is true and correct to the best of my knowledge. Today's date Signature